

Have a great photo? Enter our summer photo contest by September 10 for a chance to win!



8 NEWS VIEWS

A monthly publication for members of Heartland Power Cooperative | July 2017

Area Students Represent Heartland Power At 2017 Youth Tour



Thirty eight high school students representing Iowa's not-for-profit electric cooperatives traveled to Washington, D.C., from June 9-15 and joined more than 1,800 other students from around the nation for the 2017 Electric Cooperative Youth Tour. These students gained a first-hand understanding of the legislative process and made connections with other student leaders from across the country.

Representing Heartland Power Cooperative at this year's Youth Tour was Gillian Johanns, daughter of Terry and Brenda Johanns of Osage; Anna Miller, daughter of Joe and Brenda Miller of Osage; and Madelyn Tjaden, daughter of Scott and Jennifer Tjaden of Charles City.

All sophomore and junior students whose parents/guardians live on cooperative lines are encouraged to apply for this unique opportunity! Participants are selected for this program through their success on a cooperative-based quiz, essay questions, and personal interview among a panel of judges. For more information on youth tour, visit our website or call our office.

REBATES AVAILABLE

Making some upgrades to your home this summer? Don't forget to check our rebate form! We offer rebates on many household appliances, water heating, lighting, windows, heating & cooling, water conservation, and even ag motors and fans.

Visit www.heartlandpower.com and click the green "rebates" button on the left.

ALSO IN THIS ISSUE



Energy Savings Tips | p 2
Try these summer-inspired energy savings tips. Find more on our website under the "efficiency" tab.



What is the Facility Charge? | p 3
Your cooperative maintains a vast infrastructure to provide you with reliable service. Learn more inside!



Soak Up the Sun: Community Solar | p 4
Summer is a great time for solar! Check out our easiest, hassle-free renewable energy option.

Take The Co-op Quiz

\$25 Bill Credit Winner

Lori Randall of Osage!

Last Month's Answer

There are lots of great ways to conserve electricity during the warm summer months. Contact us or visit our website for suggestions!

This Month's Question

List one thing you learned/found interesting from the "What is the facility charge?" graphic on page three. Or list another question you have about your electric bill.

Quiz Guidelines

Each member who sends in the correct answer by the 20th of the month will be entered in a drawing for a \$25 bill credit.

Mail or email quiz answers to energy@heartlandpower.com.

Complaint Procedure Notice

If you have a complaint with your Touchstone Energy Cooperative, please call or write to Heartland Power Cooperative Office, Attention: Jon Leerar, P.O. Box 65, Thompson, IA 50478.

If your complaint is related to the cooperative's service rather than its rates and your local cooperative does not resolve your complaint, you may request assistance from the Utilities Division Department of Commerce.

By the following information:

EFS Help Desk E-mail: efshelpdesk@iub.iowa.gov

IUB Web site: <http://iub.iowa.gov/>

Customer Service E-mail: customer@iub.iowa.gov

By mail: Iowa Utilities Board, 1375 E Court Avenue, Des Moines, IA 50319

By IUB telephone numbers:

Main Office: 515-725-7300

Customer Service: 515-725-7321

Records Center Fax: 515-725-7399

Accounting: 515-725-7307

Records Center: 515-725-7337

EFS Help Desk: 515-725-7337

HERE'S A BRIGHT IDEA

- > Setting your thermostat to a colder setting than normal when you turn on your air conditioner will not cool your home any faster and could result in excessive cooling and unnecessary expense.
- > Don't make your A/C work harder than it has to. Try no-bake recipes instead of using the oven. Or grill and use the microwave!

Statement of Nondiscrimination

Heartland Power Cooperative is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1965, as amended, and the rules and regulations of the U.S. Department of Agriculture which provides that no person in the United States on the basis of race, color, national origin, sex, religion, age, or disability shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Jon Leerar, CEO/ General Manager. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization or the Administrator, Rural Utilities Service, Stop 1510, 1400 Independence Avenue, SW, Washington, DC, 20250-1510; or the Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; or call (202) 720-5964 (voice or TDD). USDA is an equal opportunity provider and employer. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

Do you have questions about your bill?

Let us know! We're glad to help make sense of everything. As your electric cooperative, we also want to empower you to reduce your energy usage and save money. If you would like suggestions on how you can make your home more efficient, please give us a call. Also, sign up for SmartHub to take charge of your electric consumption and view daily usage history.

THE BASICS OF YOUR BILL

Your electric bill is broken into two basic categories: the fixed facility/service charge and a usage charge which varies according to your electric consumption in a given month's time.

While most members understand the way they are billed for electricity they use, there are often questions about the facility charge and what those costs cover.

OVER
80%

of your bill goes directly toward covering wholesale power costs

THE EXTENT OF FIXED COSTS

Your cooperative makes a significant investment to bring electric service to your property, and it's not just poles and wire! There's transformers, insulators, capacitors, and lightning arrestors...not to mention operations and maintenance on the system plus a whole network of meter reading, billing, and customer service functions.

These investments must be maintained whether you use 1 kWh or 1000 kWh per month.



COOPERATIVES SERVE 80% OF IOWA'S LAND MASS

A WORTHY INVESTMENT

Rural electric cooperatives require significant infrastructure and have fewer consumers per mile of line than an investor owned utility or municipality.

When electricity came to North Iowa, big companies deemed these rural areas too unprofitable to service, so farmers decided to take matters into their own hands, forming the cooperative you own today.



Heartland
POWER COOPERATIVE

Accounts Served Per Mile of Line
< 3 Heartland Power
27 Investor Owned
54 Municipality

FAIR AND EQUITABLE

As your cooperative, our ultimate goal is to provide safe, reliable, and affordable electricity to our members in a fair and equitable manner.

The cooperative's leadership is comprised of a democratically elected board of directors who represent each area of our service territory. Like you, these directors are cooperative members, so the decisions they make are in the best interest of the membership.



Since 1930, electric rates have increased less than most goods including milk, gasoline, and even postage stamps!

WHAT IS THE FACILITY CHARGE?

Getting to know your electric bill.



Providing members with safe, reliable, affordable electricity and enhancing the quality of life for members and their local communities.

GENERAL INFORMATION

Office Hours 7:00 a.m.- 3:30 p.m. M- F

Thompson 216 Jackson St | P.O. Box 65
Thompson, IA 50478
641.584.2251

St. Ansgar 605 East 4th St. | P.O. Box 70
St. Ansgar, IA 50472
641.713.4965

Outage Reporting Thompson 641.584.2200
St. Ansgar 641.713.4646
System Wide 888.417.3007

Digging & Line Location Call 811

Website www.heartlandpower.com
Email energy@heartlandpower.com
Facebook facebook.com/heartlandpower

CEO/GENERAL MANAGER Jon Leerar

BOARD OF DIRECTORS

Richard Rosenberg, *President* 641.736.2378
Roger Solomonson,
Vice President 641.590.0049
Mark Kingland, *Treasurer* 641.590.4400
Larry Tjaden, *Secretary* 641.220.0114
Gary Pearson
Asst. Secretary-Treasurer 641.420.2990
Roger Tjarks, *DPC Director* 515.341.5444
Vince Morische, *Director* 641.732.4076
Don Knudtson, *Director* 641.590.1416

The Trading Place

Any Heartland Power member or employee may submit ads free of charge. The members' name, account number and phone number are required for all ads. Ads will be printed for one month only. We will only accept two ads per member per month. No ads will be taken over the phone. Heartland Power reserves the right to reject ads. Please mail your ad to our office or email energy@heartlandpower.com. Deadline is the 20th of the month prior to publication.

For Sale: 1998 Chevrolet Suburban 2500. New transfer case and new transmission. High miles, runs well. Asking \$3,000. Call Dan at (641) 832-7002 or 641-732-4717.

For Sale: 2004 Chrysler Town & Country Touring Van-Air, Tilt, Cruise, AM-FM, CD, Power Windows, Locks, Mirrors and Heated Seats, Keyless Entry, 156,000 miles, Silver, Light Gray Leather Interior, Our price \$2,400. Call Dean at 641-732-5771.

For Sale: 2005 FZ6 600 CC. 15,000 Miles/Coat, Helmet, Tank Bag, \$2,400. 641-228-0000. Please leave message.

For Sale: Char Broil 4 burner plus side burner grill, stainless great condition everything works \$50.00 OBO. Also, pink "little tike" vanity and chair \$30.00.

For Sale: Like new bed liner for pickup truck. Fits a 6 1/2 foot bed, \$40 Call 641-330-3532.

For Sale: Acreage on the Cedar River in Floyd County. Four bedroom, three bathroom home built in 2008. 40 acres of timber along over one mile of Cedar River frontage. Excellent deer and turkey hunting as well as great smallmouth bass and walleye fishing. Geo thermal heating system, approximately \$75 monthly, 2580 square feet living space including a walkout finished basement overlooking the Cedar River. Also has a 30 x 50-foot insulated steel pole barn. 1181 Noble Ave. Call 641-330-3532.

For Sale: 4-20" chrome wheels and tires. Call 641-330-1988 or 228-6114.

For Sale: 2001 Chevy Malibu LS. High Miles. Good work car. Needs head gasket, 6 cylinder eng. Can be seen in Mason City. 641-581-4500. \$450 OBO.

For Sale: 2-rear belting wheels. 64" high x 16" wide. 34" centers. Good condition. \$1,300 OBO. 641-228-3305.

Acreage for Sale: 4-bedroom ranch house. 1 1/2 baths up with utility room, partially finished basement with 1 bath, lots of storage, central air, 2 decks with 1 facing wildlife reserve area, 2 stall oversized attached garage. Also barn and pasture on hard surfaced road. 1/2 mile from Lake Mills. A must see to appreciate. \$169,000. Call 641-592-0852.

Lots for Sale: Rolling Hills Estate, Stacyville, IA. Lot under \$15,000 inc. water, sewer, elect. 641-590-1007.

For Sale: Honey Motor Home \$5,000. Titonka, IA. Runs good. Has been stored inside. Roof air. Generator. 58,000 miles. 454 motor. Call 515-928-2489.

For Sale: 1949 Int. Model "M" Farmell Tractor. \$2,100. Titonka, IA. '49 Int. tractor with like-new tires. X-lg snow bucket on loader. Serial #186751X1. Good running condition. Call 515-928-2489.

Wanted: Used walker with a seat. 641-326-2248.



Wanted: All Allis Chalmers for Cedar Valley Memories August 12-13th. 641-228-0762.

Wanted: Volunteers wanted to help at Cedar Valley Memories August 12-13th. Contact Mitchell County Historical Society at 641-832-2574.

Heartland Power Community Solar

Making renewable energy accessible and affordable for everyone.

For a one-time investment, you can see the benefits of solar energy for years to come! Contact us for more information on this unique opportunity.

-  NO installation hassle
-  NO additional fees

